

302-604B/P/RS FAQs

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Indoor Comfort Level Station

Time is wrong.

- ✓ Press and hold SET button for 3 seconds, to enter the time set mode.
 - HOUR: The Hour digit is flashing. Press and release the SWITCH button to adjust the Hours. Be sure to AM or PM is showing as appropriate.
 - MINUTES: Press and release the SET button again the Minutes digit is flashing. Press and release the SWITCH button to adjust the minutes. Hold the SWITCH button to change the Minutes quickly.
 - CONFIRM Press and release the SET button to confirm and return to a normal display.

How tall are the numbers?

The numbers are 1.18 inches tall.

Power Requirements

- ✓ 1 CR2032 battery powers the Indoor Comfort Level Station

How do I switch from Fahrenheit to Celsius?

- ✓ Press and release the SET button to switch from Fahrenheit to Celsius.

MIN/MAX Temperature and Humidity

To view MIN/MAX data, press and release the MAX/MIN button.

- ✓ MAX appears on the display. The maximum temperature and humidity show.
- ✓ Press and release the MAX/MIN button again.
- ✓ MIN appears on the display. The minimum temperature and humidity show.
- ✓ Press MAX/MIN button again to return to normal mode.

To reset MIN/MAX data, press and release the MAX/MIN button to show MAX or MIN.

- ✓ Hold the SET button in the respective mode to clear the recorded MAX/MIN reading.
- ✓ The temperature and humidity will appear as dashes: --. - °F and --. - % on the display.

How do I view the humidity in large numbers?

- ✓ Press and release the SWITCH button to view either the Temperature or the Humidity in the larger numbers.

Why does the Smiley Face appear and disappear?

- ✓ When the humidity is between 40% and 60%, a smiling face icon will display in the upper right corner of the station to indicate the comfort level of indoor climate.
- ✓ When the humidity is lower than 40% or higher than 60%, the smiley face will not show indicating it is less comfortable (dry or wet).

Does the station have a backlight?

- ✓ No, this Indoor Comfort Level Station does not have a backlight.
- ✓ Generally, an a/c power cord is required for products to have a backlight.
- ✓ This station does not use a/c power cord.

Dashes, OFL or Stuck Indoor Temperature

- ✓ This is generally a power related issue.
- ✓ Remove battery from Indoor Comfort Level Station.
- ✓ Press any button 20 times. Leave the Indoor Comfort Level Station unpowered for 1-2 hours.

- ✓ Insert fresh CR2032 battery with correct polarity.
- ✓ If the indoor Temperature is still dashes or OFL, the Indoor Comfort Level Station may need replacement.

Indoor Comfort Level Station drains the battery quickly.

- ✓ Check for a leaking battery, which may damage the Indoor Comfort Level Station.
- ✓ Battery life is over 12 months when using reputable battery brands.

Inaccurate Indoor Temperature Reading

- ✓ Look for heat sources such as sunlight, door or window frames, or reflected heat or cold.
- ✓ Place the display next to (within 1 foot) the thermostat for 2 hours.
- ✓ The temperature readings should be within 2 degrees to be within tolerance.

Indoor Comfort Level Station has missing segments.

- ✓ This is generally a power related issue.
- ✓ Remove battery from Indoor Comfort Level Station.
- ✓ Press any button 20 times. Leave the Indoor Comfort Level Station unpowered for 1-2 hours.
- ✓ Insert fresh CR2032 battery with correct polarity.
- ✓ If the indoor Temperature is still dashes or OFL, the Indoor Comfort Level Station may need replacement.

Indoor Comfort Level Station is dim.

- ✓ Most Indoor Comfort Level Stations have a gray background.
- ✓ Place the Indoor Comfort Level Station at eye level. Is it still dim?
- ✓ Indoor Comfort Level Stations that sit in the sunlight can develop a cloudy film over time.
- ✓ This is generally a power related issue.
- ✓ Remove battery from Indoor Comfort Level Station.
- ✓ Press any button 20 times. Leave the Indoor Comfort Level Station unpowered for 1-2 hours.
- ✓ Insert fresh CR2032 battery with correct polarity.
- ✓ If the indoor Temperature is still dashes or OFL, the Indoor Comfort Level Station may need replacement.

Indoor Comfort Level Station has distorted display.

- ✓ On a brand new Indoor Comfort Level Station, check for thin plastic films of printed scratch guard that may be on the upper and lower screen of the Indoor Comfort Level Station. This thin piece of plastic has printed numbers for store displays.
- ✓ This film will be easy to peel off the LCD.
- ✓ With all power removed, the Indoor Comfort Level Station should be blank.

- ✓ If numbers still appear, please check for scratch guard.
- ✓ Remove battery from Indoor Comfort Level Station.
- ✓ Press any button 20 times. Leave the Indoor Comfort Level Station unpowered for 1-2 hours.
- ✓ Insert fresh CR2032 battery with correct polarity.
- ✓ If the indoor Temperature is still dashes or OFL, the Indoor Comfort Level Station may need replacement.

Indoor Comfort Level Station display is frozen.

- ✓ On a brand new Indoor Comfort Level Station, check for thin plastic films of printed scratch guard that may be on the upper and lower screen of the Indoor Comfort Level Station. This thin piece of plastic has printed numbers for store displays. This can make the Indoor Comfort Level Station display appear "frozen".
- ✓ With all power removed the Indoor Comfort Level Station should be blank.
- ✓ If numbers still appear, please check for scratch guard.
- ✓ Remove battery from Indoor Comfort Level Station.
- ✓ Press any button 20 times. Leave the Indoor Comfort Level Station unpowered for 1-2 hours.
- ✓ Insert fresh CR2032 battery with correct polarity.
- ✓ If the indoor Temperature is still dashes or OFL, the Indoor Comfort Level Station may need replacement.

Indoor Comfort Level Station is blank: No letters, numbers or dashed lines.

- ✓ Remove battery from Indoor Comfort Level Station.
- ✓ Press any button 20 times. Leave the Indoor Comfort Level Station unpowered for 1-2 hours.
- ✓ Insert fresh CR2032 battery with correct polarity.
- ✓ If the indoor Temperature is still dashes or OFL, the Indoor Comfort Level Station may need replacement.

Indoor Comfort Level Station Factory Restart

- ✓ REMOVE POWER: Remove batteries from Indoor Comfort Level Station.
- ✓ DISCHARGE ELECTRICITY: Press one of the buttons on the Indoor Comfort Level Station at least 20 times to clear all memory. Verify that the Indoor Comfort Level Station is blank before proceeding.
- ✓ UNPOWERED FOR 10 MINUTES: Let the Indoor Comfort Level Station sit without batteries for at least 10 minutes.
- ✓ INSERT BATTERY: Insert fresh alkaline battery in the Indoor Comfort Level Station.

Position Indoor Comfort Level Station.

A foldout table stand is located on the back of the clock.

- ✓ Pull the stand out from the bottom center edge of the Indoor Comfort Level Station, below the battery compartment.

- ✓ Extend the foldout table stand and place the Indoor Comfort Level Station in an appropriate location.